PRE-ENROLMENT GETTING STARTED

As we transition from the pre-enrolment period to our soft launch, **now is the time to decide how you would like to get started with Isagenix** — as a Customer or as an Associate. Depending on what you decide, you may need to take a few additional steps outlined below.



No further action is needed.

You will be a Customer and have the opportunity to upgrade your membership when the UK market opens.

CUSTOMER TIPS TOGETTING STARTED



Shop for a variety of Isagenix systems, packs or products.

Choose Your Membership Level

- Customer
- Preferred Customer
- Preferred Customer on Autoship

Place your order, and get started with the **IsaBody Challenge**®!



READ & AGREE

to the Associate Terms and Conditions on the pre-enrolment site. 1 April – 30 April 3:59 a.m. GMT.

ASSOCIATE STEPS TO GETTING STARTED

Once you've agreed to the terms, you will become an Associate upon the UK market soft launch. From the date of launch, you will have **ACTIVE STATUS FOR FIVE DAYS.**

During the first five days, you must activate your Associate account to keep your active status and begin accruing group volume.

TO ACTIVATE YOUR ACCOUNT UPON THE UK MARKET OPENING, YOU MUST TAKE THE FOLLOWING STEPS:

STEP 1: PLACE YOUR INITIAL ORDER of 100 P V or more, and pay your £19 membership fee in the first five days of the UK soft launch.

STEP 2: COMPLETE YOUR PATHWAY TO ASSOCIATE INFORMATION

- ✓ Provide your date of birth and preferred name.
- ✓ Provide us with your commission payout method information.
- ✓ Read and agree to the Associate Policies and Procedures.
- ✓ Watch the Pathway to Associate Video.

PRE-ENROLMENT GETTING STARTED FREQUENTLY ASKED QUESTIONS

What if I log in but close my browser before completing my initial order?

Upon your next login and all future logins, you will be prompted to place your initial order and complete the Pathway to Associate. This will continue until all Associate information is collected.

What if I complete my initial order but close my browser before completing my Pathway to Associate information?

Regardless of whether or not you have completed the Pathway to Associate, you will accrue volume for the first five days after the UK soft launch. After the fifth day if you have not completed the Pathway, you will lose any accrued group volume and only accrue personally enrolled volume. As soon as you complete this process, you will begin accruing group volume. Please note that lost volume will not be restored.

What if I cancel out of the initial order flow and Pathway to Associate?

You will be asked to verify that you wish to cancel. If you select 'yes,' you will be converted to a Customer and lose any group volume accumulated in the first five days of the UK soft launch.

What if I place my initial order after the first five days of the market opening?

You will lose any accumulated volume as your account will become inactive.

What if I missed the window to agree to the terms?

You will be converted as a Customer from the UK soft launch, subject to the UK Customer Terms and Conditions.